

TERMS OF SERVICE

Welcome to S & S Security Solutions online store! S & S Security Solutions provides their services to you subject to the following conditions. By using our site, you consent to our terms and agree that these terms and conditions will apply to your access to and use of this website; and all goods that we supply to you whether through this website or directly.

Definitions

“S & S Security Solutions”, “website”, “S & S Security Solutions Limited” means www.ss-securitysolutions.co.nz which we own and operate.

“GST” means goods and services tax chargeable as per the goods and services tax act 1985.

“Us” or “We” means S & S Security Solutions Limited.

“writing” includes email or other electronic communication in readable form by people

“membership” or “account” means the account you open with us for the purchase of goods whether credit or online.

S & S Security Solutions 7 Day Money Back Guarantee

All products listed on our site come with a 7 day money back guarantee. Our money back Guarantee is a key safeguard for our customers and goes up and beyond the Consumer Guarantees Act. It enables our customers to purchase goods and try them with the full right to send them back if they change their mind. This enables them to make sure that the product will suit their application.

Conditions of 7 Day Money Back Guarantee

1. The goods must be returned to base within 7 days of the GST receipt date.
2. The goods must be in original, perfect unused and uninstalled condition plus all accessories, ties, cables, parts, packaging, box and manuals. This guarantee will not be honored if any part of the original item shipped is missing.
3. We will refund the sale price of the goods excluding the courier charge.
4. The buyer must pay the courier charge of returning the goods
5. This guarantee does not apply to goods supplied to a company or for use for business

purposes. Businesses and companies can contact us direct to pre-arrange a trial of any product.

Copyright

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Your Membership Account

If you use this site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. If you are under 18, you may use our website only with involvement of a parent or guardian. S & S Security Solutions Limited reserves the right to refuse service, terminate accounts, remove or edit content, or cancel orders in their sole discretion.

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Risk of loss

All items purchased from S & S Security Solutions Limited are made pursuant to a shipment contract. This basically means that the risk of loss and title for such items pass to you upon our delivery to the carrier. Our carriers include insurance and your item will be insured.

Acceptance or rejection of an order

In certain circumstances, we may need to reject your order. This may happen where the requested product is not available or if there is an error in the price or the product description posted on the site. We will contact you immediately to discuss alternative options for any rejected order.

Each order placed for products through the site that we accept results in a separate binding agreement between you and us for the supply of those Products. For each order accepted by us, we will:

- (a) supply the Products in that order to you in accordance with these terms and conditions; and
- (b) provide you with an email confirmation of that order;
- (c) provide you with a courier tracking number if the item is to be couriered

If we reject an order placed through the Site, then we will endeavour to notify you of that rejection at the time you place the order or within a reasonable time after you submit your order.

Applicable law

By visiting S & S Security Solutions, you agree that the laws of New Zealand, without regard to principles of conflict of laws, will govern these terms and any dispute of any sort that might arise between you and S & S Security Solutions or its associates.

Compliance

The buyer shall be solely responsible for obtaining any necessary permits under and for compliance with all legislation, regulations, by-laws or rules having the force of law in connection with the installation and operation of the goods.

Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Warranty and Limitation of Liability

S & S Security Solutions Limited warrants that for at least 12 months (some products carry up to 3 years warranty, just ask us if you are not sure) from the date of your GST receipt we will remedy defects in materials, design and workmanship in our products free of charge by, at our option, repairing or replacing the defective product. This warranty is void if failure of the relevant product results from accident, or modification, abuse or misuse of the product, and does not cover normal wear and tear. If the product cannot be repaired and cannot be replaced due to being out of stock or end of line we will offer a store credit or a full refund of the purchase price. The refund will be excluding any shipping fees that were originally paid. Under no circumstances does this warranty apply to batteries that are either supplied by S & S Security Solutions Ltd separately or supplied in products that we sell. S & S Security Solutions Ltd will make final decision on whether the fault is due to misuse, abuse or failing to maintain the item OR is a legitimate warranty claim.

We and our employees and agents shall not be liable to you for any claim for breach of contract (except as specified in the warranties in this policy) or statute or breach of duty in tort (including negligence) or for any claim in equity or otherwise at law and shall not, in any case, be liable for any exemplary, punitive, indirect or consequential losses, including loss of business profits. If you are acquiring the Goods or Services for business purposes, the guarantees under the Consumer Guarantees Act 1993 do not apply.

Site policies, modification, and severability

Please review our other policies, such as our Privacy policy below as well as our shipping and payment policy page accessed from the link below. These policies also govern your visit to S & S

Security Solutions Ltd. We reserve the right to make changes to our site, policies, and these terms at any time. If any of these conditions shall be deemed invalid, void, or for any reason unenforceable, that condition shall be deemed severable and shall not affect the validity and enforceability of any remaining condition. Our terms and conditions are subject to change without notice